CELPIP Listening Practice Test 62

A free full-length CELPIP-General Listening practice test from CELPass.com: all 6 parts and 38 questions in the real test order, an answer sheet, the answer key and a score chart, and the transcripts.

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How to take this test

1. Open celpass.com/celpip/listening/practice-tests/62 to play the recordings (free, no account). Play each one once only, as in the real test.
2. Read the questions for each recording here and mark your answers on the answer sheet.
3. Check your answers with the answer key, then read the transcript for every question you missed.

Prefer to take it on screen? The same test is free online at celpass.com/celpip/listening/practice-tests/62 with the recordings, marked as you go, with an estimated CLB. More free tests: celpass.com/celpip/practice-tests-pdf

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Part 1: Listening to Problem Solving

A Damaged Mirror at the Car Wash

▶ **Recording: Part 1, section 1 of 3. Play it at celpass.com/celpip/listening/practice-tests/62**

1. Which part of the man's car was damaged?

A



B



C



D



2. Why does the woman ask whether the man folded his mirrors?

A She suspects he may have skipped a step.
B She wants to know if the mirror was already broken.
C She is explaining how to repair the mirror.
D She thinks the entrance screen is not working.

3. What will the woman probably do next?

A order a replacement mirror
B print the man a new receipt
C send the man to another manager
D check the camera footage

▶ **Recording: Part 1, section 2 of 3. Play it at celpass.com/celpip/listening/practice-tests/62**

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4. What did the video show?

A The mirror reminder never appeared.
B A machine did not work as it should.
C The man drove through too quickly.
D The mirror was cracked before the wash.

5. Why does the woman want to contact her manager right away?

A She is afraid the man will post a bad review.
B He needs to fix the brush sensor.
C He is the only one who can view the video.
D He will not be at work much longer.

▶ **Recording: Part 1, section 3 of 3. Play it at celpass.com/celpip/listening/practice-tests/62**

6. How does the man react when he first hears the company's decision?

A He seems a little let down.
B He refuses to accept it.
C He asks to speak to Dennis himself.
D He is delighted with the outcome.

7. Why does the man agree to the offer?

A His brother-in-law will fix the mirror for free.
B The added pass is worth quite a lot.
C The company will now pay for the whole repair.
D He does not want to argue with the woman.

8. What will the woman probably do next?

A email the man's estimate to her manager
B run the man's car through the wash again
C make a quick temporary fix to the mirror
D call a licensed body shop in Brampton

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Part 2: Listening to a Daily Life Conversation

Summer Jobs in a National Park

▶ **Recording: Part 2. Play it at celpass.com/celpip/listening/practice-tests/62**

9. Why is the woman happy at the start of the conversation?

A Her loan problem has been solved.
B She has been offered a position.
C She felt her interview went well.
D Her cousin has invited her to visit.

10. What does the man wrongly assume about the woman's job?

A that it starts in May
B that it pays more than the bookstore
C that she will have no cell service
D that she will be based in a town

11. Why does the woman expect to save money?

A Her living costs will be low.
B The job pays more per hour.
C She will not need a phone plan.
D Her meals will be free of charge.

12. What does the woman suggest about the man?

A He is too busy with school to apply for other jobs.
B He should work at the campus bookstore.
C He would enjoy outdoor work more than he admits.
D He has little experience with a chainsaw.

13. What will the man probably do next?

A ask his uncle what the office job pays
B accept the job at the accounting firm
C contact the trail crew office about the waiting list
D go golfing with his uncle tonight

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Part 3: Listening for Information

Help with a First Tax Return

▶ **Recording: Part 3. Play it at celpass.com/celpip/listening/practice-tests/62**

14. Why is the woman nervous at first?

A She has already missed the deadline.
B Her co-worker gave her wrong information.
C She has lost an important tax form.
D She fears she may owe money.

15. What does the woman misunderstand?

A whether her income is low enough for the clinic
B how her earnings from abroad will be treated
C how often the GST credit is paid
D when the clinic accepts walk-in visitors

16. Why does the volunteer ask for her immigration papers?

A to check that her income is low enough for the clinic
B to confirm what she earned in Colombia
C to show when she began living in Canada
D to prove that she is taking an English course

17. What does the man suggest about Saturday mornings?

A Coming late could mean a long wait.
B Visitors must book an appointment in advance.
C The clinic does not open until ten.
D Fewer volunteers work that day.

18. Why does the man mention gift cards?

A to explain how her refund will be paid
B to suggest a way to thank the volunteers
C to describe how the clinic accepts payment
D to warn her about a common scam

19. What will the woman probably do before Saturday?

A check her messages for a school document
B ask the bakery for her T4 slip
C book a weekday appointment with a volunteer at the clinic
D call the tax agency about her return

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Part 4: Listening to a News Item

A Diner Turns Back the Clock

▶ **Recording: Part 4. Play it at celpass.com/celpip/listening/practice-tests/62**

20. The owner held the event mainly to

A raise money for the food bank.
B attract visitors from Moncton.
C thank the diner's customers.
D make a profit in a single day.

21. During the day, the kitchen

A had to replace a menu item.
B closed early at noon.
C raised the price of coffee.
D served only breakfast dishes.

22. Lisa MacKinnon

A opened the diner in 1950.
B drove in from Moncton for the event.
C expected about four hundred customers.
D belongs to the family that started the diner.

23. We can infer that the money in the jar

A paid for the diner's losses.
B was larger than the diner's loss.
C was equal to the customers' bills.
D came mostly from members of the owner's family.

24. Walter Gaudet's final comment suggests that he

A was disappointed with his breakfast.
B worked at the diner as a teenager.
C may not remember the taste accurately.
D ordered something new for the occasion.

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Part 5: Listening to a Discussion

A Decision for the Manager

▶ **Recording: Part 5. Play it at celpass.com/celpip/listening/practice-tests/62**

25. What is the main purpose of the discussion?

A to deal with a guest's complaint about a smell
B to plan training for the mixing station
C to divide up the rooms for the summer
D to choose between two cleaning products

26. Why does Ruth mention last spring's complaints?

A to argue that guests dislike unscented products
B to explain the lack of complaints
C to show that the front desk handles complaints badly
D to suggest going back to the lemon spray

27. What is Claire's main concern about the concentrate?

A It could make her shifts take longer.
B It might irritate staff members' skin.
C It cleans less well than the old product.
D It is difficult to mix correctly.

28. According to Andre, what is a drawback of the ready-to-use spray?

A its long waiting time
B its strong lemon scent
C its poor results on showers
D its cost per room

29. How does Claire react to Andre's idea about making the bed?

A She rejects it as unrealistic.
B She says it will still cost an hour.
C She grudgingly admits it might work.
D She asks Ruth to decide.

30. What does Ruth suggest about the sales rep?

A The rep forgot to show them the mixing station.
B The rep's promises cannot always be trusted.
C The rep works closely with the general manager.
D The rep gave them the wrong floor polish.

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31. Why does Claire object to Andre's trial?

A He tested only one of the two products, not both.

B He did not try it for long enough.

C His floor was not busy enough to be a fair test.

D He used too much of the concentrate.

32. What is the best subject line for a message to the manager after this meeting?

A Final decision: keep the ready-to-use spray

B Guest complaints on the fourth floor

C Another week's trial on floor two?

D Request for mixing station training

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Part 6: Listening to Viewpoints

Shopping on Statutory Holidays

▶ **Recording: Part 6. Play it at celpass.com/celpip/listening/practice-tests/62**

33. The report is mainly about

A the growing popularity of online shopping in Canada.
B the rights of part-time cashiers.
C the debate over opening shops on holidays.
D differences between provincial laws.

34. According to Daniel Okafor, closures hurt most

A small shops in places that attract visitors.
B large national retail chains.
C online stores that never close.
D students who need extra income.

35. Marie Tremblay says that workers who turn down holiday shifts

A receive generous holiday pay.
B may be punished in subtle ways.
C are usually students or newcomers.
D can easily file a complaint.

36. Why does Tremblay mention gas stations?

A to point out that some workers already work holidays
B to suggest that gas stations should close as well
C to complain about unfair competition
D to show that shoppers would not truly suffer

37. Okafor would most likely agree that

A all stores should close on Remembrance Day.
B stores and staff should both be free to choose.
C labour standards are always enforced perfectly and fairly.
D online retailers should face holiday limits.

38. The speaker's attitude toward Okafor's proposal is

A mildly doubtful.
B openly hostile.
C fully supportive.
D completely neutral.

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Answer sheet

Write the letter of your answer for each question.

1 _____	2 _____	3 _____	4 _____
5 _____	6 _____	7 _____	8 _____
9 _____	10 _____	11 _____	12 _____
13 _____	14 _____	15 _____	16 _____
17 _____	18 _____	19 _____	20 _____
21 _____	22 _____	23 _____	24 _____
25 _____	26 _____	27 _____	28 _____
29 _____	30 _____	31 _____	32 _____
33 _____	34 _____	35 _____	36 _____
37 _____	38 _____		

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Answer key

Part 1: A Damaged Mirror at the Car Wash

1 A Picture A

2 A She suspects he may have skipped a step.

3 D check the camera footage

4 B A machine did not work as it should.

5 D He will not be at work much longer.

6 A He seems a little let down.

7 B The added pass is worth quite a lot.

8 C make a quick temporary fix to the mirror

Part 2: Summer Jobs in a National Park

9 B She has been offered a position.

10 D that she will be based in a town

11 A Her living costs will be low.

12 C He would enjoy outdoor work more than he admits.

13 A ask his uncle what the office job pays

Part 3: Help with a First Tax Return

14 D She fears she may owe money.

15 B how her earnings from abroad will be treated

16 C to show when she began living in Canada

17 A Coming late could mean a long wait.

18 D to warn her about a common scam

19 A check her messages for a school document

Part 4: A Diner Turns Back the Clock

20 C thank the diner's customers.

21 A had to replace a menu item.

22 D belongs to the family that started the diner.

23 B was larger than the diner's loss.

24 C may not remember the taste accurately.

Part 5: A Decision for the Manager

25 D to choose between two cleaning products

26 B to explain the lack of complaints

27 A It could make her shifts take longer.

28 D its cost per room

29 C She grudgingly admits it might work.

30 B The rep's promises cannot always be trusted.

31 C His floor was not busy enough to be a fair test.

32 C Another week's trial on floor two?

Part 6: Shopping on Statutory Holidays

33 C the debate over opening shops on holidays.

34 A small shops in places that attract visitors.

35 B may be punished in subtle ways.

36 D to show that shoppers would not truly suffer

37 B stores and staff should both be free to choose.

38 A mildly doubtful.

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Your estimated CLB

Correct answers (of 38)	Estimated level
38	CLB 12
37	CLB 11
35–36	CLB 10
33–34	CLB 9
30–32	CLB 8
27–29	CLB 7
22–26	CLB 6
17–21	CLB 5
11–16	CLB 4

An estimate: CELPIP converts raw scores with a table for each test form, so the real cut-offs vary a little.

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Transcripts

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Part 1: A Damaged Mirror at the Car Wash

Section 1

MAN: Excuse me, are you in charge? The guy at the exit sent me over.

WOMAN: I'm the shift supervisor, yes. Was there a problem with the wash?

MAN: Well, the wash itself was fine. But look at this. The mirror on the passenger side is bent right back, and the glass is cracked.

WOMAN: Oh, no. Was it like that when you pulled in?

MAN: No, definitely not. I used it on the way here. Well, I'm pretty sure I did.

WOMAN: Okay. And did you fold your mirrors in before you went through? It's one of the instructions on the screen at the entrance.

MAN: Fold them… no. The screen just said put it in neutral and keep your foot off the brake.

WOMAN: The mirror message comes right after that, but… maybe it went by quickly. Those side brushes can catch a mirror that's sticking out.

MAN: So whose fault is that? A new mirror for this model is around $400.

WOMAN: I understand. I can't promise anything myself, but we have cameras over every bay. Let me pull up the video from your wash. Do you have your receipt? The time's on it.

MAN: Somewhere… here. Ten-fifteen.

Section 2

WOMAN: Okay, I've watched the video. Good news and bad news, I suppose.

MAN: Go on.

WOMAN: The reminder to fold your mirrors did come up on the screen. It was there for about four seconds.

MAN: Four seconds. While I was trying to line my wheels up with the track.

WOMAN: Right. But the video also shows the left brush stopping on your mirror. There's a sensor that's supposed to pull it back. So our equipment didn't do its job either.

MAN: So it's… both of us, sort of?

WOMAN: Sort of. I'll call my manager, Dennis. He handles claims. I'd like him to hear this before—

MAN: —before I start writing online reviews? Ha. Don't worry, I'm not that kind of customer.

WOMAN: I was going to say before he leaves at noon. But thanks.

Section 3

WOMAN: Okay, I talked to Dennis. Since the brush didn't pull back, we'll cover half the repair.

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MAN: Half. Hmm. I was hoping for… well, I don't know what I was hoping for.

WOMAN: And there's more. You'll get a free year of our premium wash pass. That's normally $30 a month.

MAN: Okay, that's… actually, that changes the math quite a bit. Fine. What do I do?

WOMAN: Take the car to any licensed body shop and get a written estimate. Email it to the address on this card, and we'll pay our half straight to the shop.

MAN: Any shop? My brother-in-law does bodywork in Brampton.

WOMAN: As long as it's licensed and the estimate's on the shop's letterhead, sure.

MAN: And until then, my mirror flops around at every bump.

WOMAN: Actually, I've got strong tape in the back. Give me two minutes and I'll make it a little more… secure. Just don't bring it through the wash until it's fixed.

MAN: Believe me, I'm not going near that brush.

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Part 2: Summer Jobs in a National Park

MAN: You're grinning at your laptop. Did the bank finally sort out your student loan thing?

WOMAN: Ha, no, still waiting on that. It's Parks Canada. They offered me the summer job in Jasper! Visitor centre, May to the end of August. And I honestly thought my interview was a disaster. I said "um" about every second word.

MAN: That's amazing! So you'll be in town all summer, then? I could come visit, my cousin lives just down the highway in Hinton.

WOMAN: Well, not exactly in town. It's the visitor centre up at the icefield, which is about an hour and a half south. Staff live in a residence out there, and apparently there's no cell service at all, just Wi-Fi in the common room.

MAN: Oh. Huh. That's pretty remote. What about food, though? You'd have to drive into town every week for groceries, and you don't even have a car.

WOMAN: That's the nice part, actually. Meals are included in the residence fee, and that comes straight off your pay. So I'd earn less per hour than at the campus bookstore, but with no rent and nothing to spend money on, I'd probably end up putting more away. What about you? Didn't you apply for the trail crew?

MAN: I did, but I'm on the waiting list. And honestly, I've been thinking about turning it down even if they call. My uncle's offered me a spot at his accounting firm, and that'd look a lot better on a résumé than clearing fallen trees with a chainsaw—

WOMAN: —says the guy who goes hiking every single weekend. You'd be miserable in an office in July.

MAN: Maybe. But I've got three years of loans to think about.

WOMAN: Sure, but you just said yourself the office job's a résumé thing. Does it actually pay more?

MAN: Hmm. I never asked, actually. I just sort of assumed it would.

WOMAN: Well, maybe find out before you decide anything. And the trail crew list usually moves in March, when people start dropping out.

MAN: Yeah. Okay, I'll call my uncle tonight. Ugh, he's going to want to talk about golf for an hour first.

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Part 3: Help with a First Tax Return

WOMAN: Hi, sorry, is this where I get the free help with taxes? The sign at the front desk was a little confusing.

MAN: You're in the right place. I'm one of the volunteers here. Is this about your own return?

WOMAN: Yes, my first one. I moved to Winnipeg from Colombia last July, and my co-worker said I have to do this by the end of April or I'll be in trouble. To be honest, I've been dreading it. I really can't afford to hand over a big amount.

MAN: Well, let's not panic yet. A lot of people in their first year actually get money back, not the other way around. Can I ask roughly what you've earned since you arrived?

WOMAN: Around fourteen thousand. I work part-time at a bakery, and I'm taking an English course in the evenings.

MAN: Okay, so you'd qualify for the clinic, no problem. We help people with modest incomes. Now, there's one thing newcomers often don't expect. We'll need to know what you earned in Colombia in the first half of the year, before you moved.

WOMAN: Oh, no. So I pay Canadian tax on that too? That doesn't seem—

MAN: No, no, sorry, I should've been clearer. You don't pay tax on it here. You just report it, because the government looks at your income for the whole year when it works out certain payments. One of them is the GST credit, which comes every three months. For someone in your situation, that could add up to a few hundred dollars over the year.

WOMAN: Really? Nobody mentioned that. Okay, so what should I bring?

MAN: Your T4 slip from the bakery. Your employer should have given it to you by the end of February. If your English school gave you a tuition slip, bring that as well. And your immigration papers, the ones that show the date you arrived.

WOMAN: The bakery gave me the T4 last week. The school… hmm, I think they sent something by email. I'll have to look.

MAN: Great. Now, on weekdays it's appointments only, but Saturday mornings we take walk-ins, from nine until noon. I'd get here early, though. By ten, the line's usually out the door.

WOMAN: Saturday's my only full day off, so that's perfect. And I really don't have to pay anything?

MAN: Not a cent. Everyone here's a volunteer. Oh, and one more thing. If anyone ever phones you, says they're from the tax agency and asks you to pay in gift cards, just hang up. That one catches a lot of first-timers.

WOMAN: Ha, my landlord already warned me about that one. Thank you, really.

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Part 4: A Diner Turns Back the Clock

NARRATOR: A Charlottetown diner marked its seventy-fifth anniversary on Saturday by rolling its menu back to 1950, and the response was overwhelming. The Harbourview Diner unlocked its doors at six in the morning, when coffee cost a nickel and a hot turkey sandwich went for thirty-five cents. By seven, the line stretched around the block. Owner Lisa MacKinnon, whose grandparents founded the restaurant, says she anticipated a busy day, but not a queue of nearly four hundred people, some of whom had driven from Moncton. The kitchen ran out of turkey before noon and switched to grilled cheese, which nobody seemed to mind. MacKinnon admits the promotion lost money, roughly four thousand dollars by her estimate, but she describes it as a gesture of gratitude rather than a business decision. Customers were encouraged to drop their spare change into a jar for the local food bank, and many contributed far more than their bill. By closing time, the jar held over six thousand dollars. One devoted regular, ninety-one-year-old Walter Gaudet, ordered the identical breakfast he had eaten on opening day as a teenager. He told reporters it tasted exactly the same, though he conceded his memory might be generous.

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Part 5: A Decision for the Manager

Ruth: So, the manager wants our pick by Thursday. I've got the samples from both suppliers here. Did anybody actually try them?

Andre: I did, on the fourth floor, all last week. The concentrate, the one you mix at the station in the basement? Honestly, it cleaned the showers better than what we use now. The soap scum came right off.

Claire: Better than the old stuff? The old stuff practically takes the enamel off.

Andre: That's what I'm saying. And no spray cans. The guests on four didn't complain once about the smell.

Ruth: Well, they wouldn't, would they? It's the unscented one. Last spring we had three written complaints about that lemon spray in one week. The front desk still brings it up.

Claire: Okay, but can I raise the obvious problem? The label on the concentrate says it has to sit wet for five minutes to disinfect. Five. What we use now takes one.

Andre: Only on the bathroom surfaces, though. Not the whole room.

Claire: Andre, I do sixteen rooms a shift. Four extra minutes per bathroom is more than an hour by the end of the day. Who's covering that hour?

Andre: You spray first, then make the bed while it sits. You're not standing there watching it.

Claire: That's… hmm. Well, I suppose I could switch the order around.

Ruth: The other thing is the mixing. Someone has to fill the bottles at the station every morning, and if it's too strong, people's hands get raw. Remember what that degreaser did to us last year?

Claire: But the station measures it for you, doesn't it? You just press a button.

Ruth: That's what the sales rep said. The sales rep also told us the old floor polish was non-slip.

Andre: Fair enough. But the ready-to-use spray, what's that costing us? It's almost double per room, and it comes in those plastic bottles we throw out by the bagful.

Ruth: I know, I know. And the general manager loves the word green, so the concentrate is going to look great on paper. I'm not against it. I just don't want to discover in July, with every room booked, that it slows us all down.

Claire: So what if two of us tried it on a full floor for a whole week? Not the fourth floor. A busy one. The second floor, with all the families.

Andre: Claire, I already did a whole week.

Claire: On four. Half those rooms are guests staying on. They barely need a wipe.

Andre: …Okay. That's fair too.

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Ruth: Well. We'll see if the manager gives us another week. She did say Thursday.

Part 6: Shopping on Statutory Holidays

NARRATOR: Across Canada, the rules governing whether shops may open on statutory holidays form a curious patchwork. Some provinces leave the matter to municipalities, others impose sweeping restrictions, and in Nova Scotia most large retailers must still close on Remembrance Day. Now, with several cities reviewing their bylaws, an old argument has resurfaced: should a holiday be a day of rest for everyone, or simply another day to shop?

NARRATOR: Marie Tremblay, who represents grocery and pharmacy workers in Ontario, is unequivocal. Retail employees, she contends, are already the people least likely to enjoy predictable weekends, and a statutory holiday is often the only day their families can count on being together. Holiday pay, she notes, looks generous on paper, but staff who decline holiday shifts frequently find their hours quietly trimmed the following week. She dismisses the claim that shoppers would be seriously inconvenienced. People managed perfectly well for generations, she says, and anyone who runs out of milk can find an open gas station. In her view, a day off that depends on a manager's goodwill is not really a day off at all.

NARRATOR: Economist Daniel Okafor sees things rather differently. Shopping habits, he argues, have changed for good, and closing physical stores simply hands holiday sales to online giants, which never close. The businesses hurt most, he points out, are not national chains but small independent shops in tourist towns, where a long weekend may bring in as much as an ordinary fortnight. Okafor also challenges the assumption that every worker wants the day off. Students and newcomers, he says, often welcome holiday shifts precisely because of the higher wage, and some even trade with colleagues to get them. He would let each store decide, provided no employee could be penalized for refusing.

NARRATOR: That condition, of course, is where the two camps collide. Tremblay doubts it could be enforced in any meaningful way, since a shortened schedule rarely comes with a written explanation. Okafor concedes that enforcement is imperfect, but insists that existing labour standards already offer a remedy. Both make fair points, though Okafor's plan as a whole seems somewhat optimistic, since it rests on complaint procedures that a part-time cashier who cannot afford to lose a single shift may never dare to use. Whatever councils decide, and however carefully the new bylaws are worded, the question is unlikely to stay settled for long, because it is ultimately less about shopping than about whose time we consider worth protecting.

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