CELPIP Reading Practice Test 80

A free full-length CELPIP-General Reading practice test from CELPass.com: all 4 parts and 38 questions in the real test order, an answer sheet, the answer key and a score chart.

Part	Topic	Questions	Time
Part 1: Reading Correspondence	Repeated Refrigerator Repair Complaint	1–11	about 11 minutes
Part 2: Reading to Apply a Diagram	Ferry Plans for a Long Weekend on the Island	12–19	about 9 minutes
Part 3: Reading for Information	Pacific Salmon And Their Journey Home	20–28	about 10 minutes
Part 4: Reading for Viewpoints	Right To Disconnect Debate At City Hall	29–38	about 13 minutes

How to take this test

1. Do all 4 parts in one sitting in about 55–60 minutes, timing each part.
2. Mark your answers on the answer sheet. Wrong answers lose no points, so answer every question.
3. Check your answers with the answer key and count your correct answers for an estimated CLB.

Prefer to take it on screen? The same test is free online at celpass.com/celpip/reading/practice-tests/80, marked as you go, with an estimated CLB. More free tests: celpass.com/celpip/practice-tests-pdf

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Part 1: Reading Correspondence

Time: about 11 minutes

Repeated Refrigerator Repair Complaint

Dear Ms. Bergeron,

I am writing about the Frostline French-door refrigerator I bought from your Elm Street store fourteen months ago. At the time, the salesperson strongly recommended your three-year Northgate Care protection plan, explaining that models with built-in ice makers sometimes need service. I took his advice and paid an extra $249 for the plan. Unfortunately, I have needed it far more than either of us expected.

In March, the freezer stopped holding its temperature, and a technician replaced the fan motor. In June, the same problem returned. This time the technician replaced the control board, but the part was back-ordered, and I waited nine days for it. Although my neighbour kindly lent me space in her chest freezer, she had little room to spare, and I had to throw out roughly $200 worth of food, including meat I had bought in bulk. Last week, for the third time, the freezer began to warm up again.

I should say that Luis, the technician who has come on all three visits, has been courteous and thorough, and I don’t hold him responsible. In fact, he quietly told me that this model has a known problem with its temperature sensor and that I should ask the store about a replacement. When I phoned your service line, however, I was told that the plan only replaces an appliance after four failed repairs to the same part. Since a different part was replaced each time, the agent explained, the count starts over with every visit. Frankly, this rule seems designed to make sure no customer ever qualifies. I should also mention that each visit has cost me an unpaid half day of work, as your service windows are four hours long.

I am therefore asking you to replace the refrigerator with a comparable model. If you no longer trust this Frostline model either, I would be happy to have the full purchase price applied to another brand and pay any difference myself. I would also like to be reimbursed for the spoiled food; copies of my receipts are attached.

I have been a loyal Northgate customer for years. My washer and dryer came from your store, and I recommended you to my sister when she renovated her kitchen. I would much prefer to settle this with you directly, but if I have not heard back within ten business days, I will take my complaint further.

Sincerely,

Rebecca Holloway

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1. What is the main purpose of Rebecca's letter?

A to cancel her protection plan and get her money back
B to complain about the technician who serviced her fridge
C to ask the store to replace her faulty refrigerator
D to request payment for the work time she has lost

2. Rebecca bought the protection plan because

A her old refrigerator had often needed repairs.
B a salesperson told her it was a good idea.
C it was offered at a discount that week.
D her sister had trouble with the same model.

3. What made the June repair especially difficult for Rebecca?

A The technician could not find the cause.
B She was charged for the technician's visit.
C Her neighbour's freezer also stopped working.
D She had to wait more than a week for a part.

4. What did Luis suggest Rebecca do?

A request a new refrigerator from the store
B contact the maker about the sensor
C switch to a different brand of refrigerator
D extend her protection plan for another year

5. According to the service line, Rebecca does not yet qualify for a replacement because

A her plan covers repairs but never replacements.
B the same technician carried out every repair.
C a different part was replaced on each visit.
D her refrigerator is more than a year old.

6. If the store does not reply in time, Rebecca will probably

A take her complaint beyond the store.
B shop for appliances somewhere else.
C ask for a fourth repair visit.
D cancel the plan on her washer and dryer.

Here is a response to the message. Complete the response by filling in the blanks. Select the best choice for each blank from the drop-down menu.

> Dear Ms. Holloway,
>
> Thank you for taking the time to write, and please accept my sincere apologies. Three service calls on a refrigerator that is only a little over **(7)** _____ is simply not acceptable, and I also recognize

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that each visit has meant **(8)** _____ for you.

I have reviewed your file. Our agent applied the policy as written, but treating your three repairs as unrelated misses the point: each time, the underlying problem was **(9)** _____.

I have therefore arranged a replacement. We can deliver a comparable Frostline model at no charge, or, as you proposed, credit the full purchase price toward **(10)** _____. Your protection plan will transfer to the new appliance.

I have also approved reimbursement for the food you lost when **(11)** _____, and a cheque will be mailed this week. Thank you for your patience and for your loyalty to Northgate.

Sincerely,

Claire Bergeron

Customer Relations Manager

Choose the best option for each gap.

7. **A** six months old **B** three years old **C** two years old **D** a year old

8. **A** losing half a day's pay **B** a long drive to our store **C** an extra service charge **D** throwing out more food

9. **A** an ice maker that would not work **B** a door that would not seal properly **C** a freezer that would not stay cold **D** a control panel that kept shutting off

10. **A** any model you like, at no extra cost to you **B** another brand, with you paying any extra **C** a new protection plan that covers lost food **D** the washer and dryer you bought from us

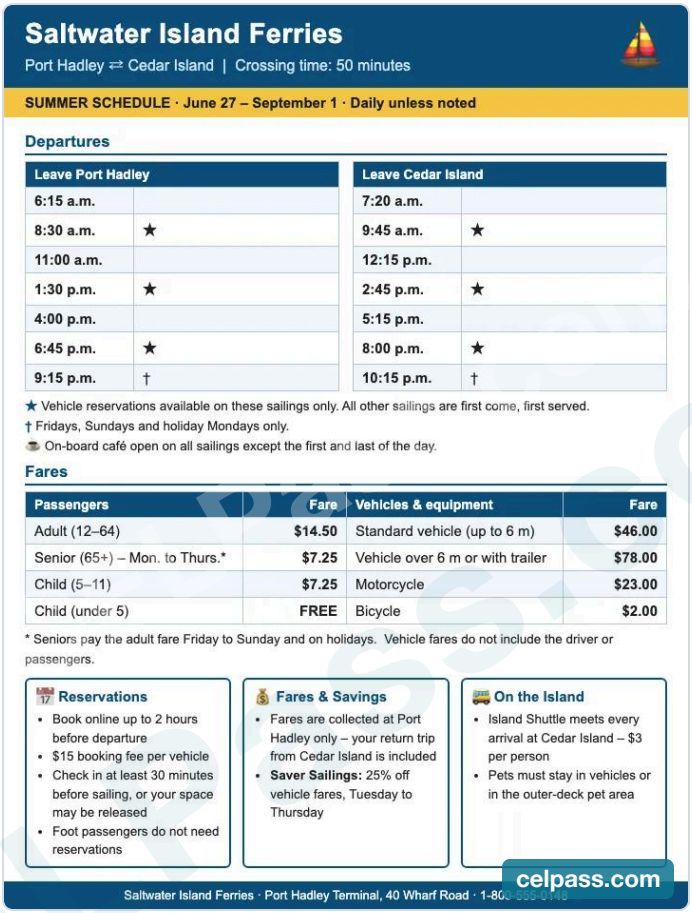
11. **A** your neighbour was away on holiday **B** Luis was unable to visit your home **C** you were taking unpaid time off from work **D** the replacement part was on back order

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Part 2: Reading to Apply a Diagram

Time: about 9 minutes

Ferry Plans for a Long Weekend on the Island



Saltwater Island Ferries

Port Hadley ⇄ Cedar Island | Crossing time: 50 minutes

SUMMER SCHEDULE · June 27 – September 1 · Daily unless noted

Departures

Leave Port Hadley		Leave Cedar Island	
6:15 a.m.		7:20 a.m.	
8:30 a.m.	★	9:45 a.m.	★
11:00 a.m.		12:15 p.m.	
1:30 p.m.	★	2:45 p.m.	★
4:00 p.m.		5:15 p.m.	
6:45 p.m.	★	8:00 p.m.	★
9:15 p.m.	†	10:15 p.m.	†

★ Vehicle reservations available on these sailings only. All other sailings are first come, first served.
† Fridays, Sundays and holiday Mondays only.
☕ On-board café open on all sailings except the first and last of the day.

Fares

Passengers	Fare	Vehicles & equipment	Fare
Adult (12–64)	$14.50	Standard vehicle (up to 6 m)	$46.00
Senior (65+) – Mon. to Thurs.*	$7.25	Vehicle over 6 m or with trailer	$78.00
Child (5–11)	$7.25	Motorcycle	$23.00
Child (under 5)	FREE	Bicycle	$2.00

* Seniors pay the adult fare Friday to Sunday and on holidays. Vehicle fares do not include the driver or passengers.

Reservations
- Book online up to 2 hours before departure
- $15 booking fee per vehicle
- Check in at least 30 minutes before sailing, or your space may be released
- Foot passengers do not need reservations

Fares & Savings
- Fares are collected at Port Hadley only – your return trip from Cedar Island is included
- **Saver Sailings:** 25% off vehicle fares, Tuesday to Thursday

On the Island
- Island Shuttle meets every arrival at Cedar Island – $3 per person
- Pets must stay in vehicles or in the outer-deck pet area

Saltwater Island Ferries · Port Hadley Terminal, 40 Wharf Road · 1-800-555-0148

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Read the following email message about the diagram on the left. Complete the email by filling in the blanks. Select the best choice for each blank from the drop-down menu.

> Subject: Getting everyone to Cedar Island
>
> To: Carla Mendes
>
> From: Tom Ashdown
>
> Hi Carla,
>
> Mia and I are so glad you're all coming out for the long weekend! She keeps saying she hasn't had a proper visit with her big sister in years. I've been studying the ferry schedule, so here's what I suggest.
>
> Since you're leaving Kamloops on Friday morning, you probably won't reach Port Hadley until around two. Friday sailings fill up quickly in summer, and with the boat trailer you'll want a guaranteed spot, so I'd book the **(12)** _____ sailing. Just keep in mind that because of the trailer, the vehicle fare

will be **(13)** _____, plus the booking fee and everyone's passenger fares. The good news is that **(14)** _____, so you won't pay a thing on Monday.

We're heading over on Thursday as foot passengers. Our cabin is a good twenty minutes' drive from the dock, but we won't need the car on the island, since **(15)** _____, and our bikes only cost a couple of dollars each.

Your dad is coming over with us, which works out nicely, since **(16)** _____. I've told him to catch the early bus to the terminal so he doesn't cut it too close – you know how he hates rushing.

Let me know tonight and I'll make your reservation.

Cheers,

Tom

Choose the best option for each gap.

12. **A** 1:30 p.m. **B** 4:00 p.m. **C** 6:45 p.m. **D** 9:15 p.m.

13. **A** $14.50 **B** $23.00 **C** $46.00 **D** $78.00

14. **A** your trip back is already included **B** children under five travel for free
C the booking fee is refunded later **D** Monday sailings have saver fares

15. **A** the cabin is a short walk from the dock **B** an island shuttle meets every ferry
C bikes can be rented at the terminal **D** the island has a car-share service

16. **A** seniors travel free on weekdays **B** saver fares apply to foot passengers
C he can reserve a seat on any sailing **D** the senior rate applies that day

17. Tom and Carla know each other because

A they grew up together in Kamloops.
B Tom is married to Carla's sister.
C they once worked at the same company.
D Carla is Tom's cousin.

18. What is the main purpose of Tom's email?

A to sort out everyone's travel plans
B to invite Carla's family to the island
C to ask Carla to pick up her father
D to complain about the cost of the ferry

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19. When Tom says Carla's dad shouldn't "cut it too close," he means her dad should not

A spend too much money on the trip.

B stay too late on the island.

C leave himself too little time.

D stand too near the ferry ramp.

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Part 3: Reading for Information

Time: about 10 minutes

Pacific Salmon And Their Journey Home

Paragraph A

Each autumn, rivers and streams across British Columbia fill with one of nature's great spectacles: the return of the Pacific salmon. Five species of Pacific salmon spawn in Canadian waters – chinook, coho, sockeye, pink and chum – and all of them begin life in the same way, as eggs buried in the gravel of a freshwater stream. What happens next depends on the species. Pink and chum salmon head for the ocean almost as soon as they emerge, while young coho and sockeye may remain in rivers or lakes for a year or more. Once at sea, salmon feed and grow for one to several years before a powerful instinct draws them back to the very stream where they hatched. Scientists believe that, after reaching the coast, salmon rely largely on their sense of smell to pick out the distinctive scent of their home waters.

Paragraph B

The journey upstream is exhausting. Once salmon enter fresh water, they stop eating altogether and must survive on the fat reserves they built up at sea. Some Fraser River sockeye swim more than 1,000 kilometres inland, battling rapids and leaping small waterfalls along the way. As they travel, their bodies transform. Sockeye, silver in the ocean, turn a brilliant red with green heads, and the males of several species develop a hooked jaw and, in some cases, a humped back. When a female reaches the spawning grounds, she uses her tail to dig a shallow nest in the gravel, where she lays her eggs and a male fertilizes them. Within days or weeks, both parents die, their energy completely spent.

Paragraph C

Yet the death of the adults is far from the end of their usefulness. Salmon carcasses provide a feast for bears, eagles, gulls and many other animals at a time of year when they are preparing for winter. Bears often carry fish well away from the riverbank, eating only the richest parts and leaving the rest on the forest floor. As those remains break down, nutrients the fish gathered in the ocean are released into the soil, and researchers have found traces of these ocean-derived nutrients in trees and plants growing along salmon streams. Decaying carcasses also support the insects that young salmon later feed on, so each generation helps to nourish the next.

Paragraph D

For people, too, salmon have long been vital. Indigenous peoples along the Pacific coast and in the interior have fished salmon for thousands of years, and the fish remain central to their diets, economies and ceremonies. Salmon runs have also suffered at human hands. In the early twentieth century, rock blasted during railway construction in the Fraser Canyon contributed to a massive slide at Hell's Gate, narrowing the river so severely that huge numbers of fish could not get past. Decades

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> later, concrete fishways were built to help salmon through the narrow passage. Today, warming rivers and the loss of stream habitat pose new challenges, and many communities are working to restore the streams that salmon depend on.

Decide which paragraph, A to D, has the information given in each statement below. Select E if the information is not given in any of the paragraphs.

20. Young salmon do not all leave fresh water at the same stage of life. _____

21. Salmon heading upstream depend on energy they stored before the journey. _____

22. Most salmon eggs are eaten by other animals before they can hatch. _____

23. Fish that die after spawning can end up helping trees to grow. _____

24. An obstacle in one river was partly the result of human activity. _____

25. Salmon are thought to use scent to find their way back to where they began life. _____

26. Salmon that die after spawning end up benefiting the fish that hatch later in the same waters. _____

27. Fraser River salmon numbers have returned to what they were before the slide. _____

28. Salmon look very different by the time they are ready to spawn. _____

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Part 4: Reading for Viewpoints

Time: about 13 minutes

Right To Disconnect Debate At City Hall

> Lakeport city council is weighing a motion that sounds straightforward yet has divided opinion. Under the so-called "right to disconnect," the city's 1,400 non-emergency employees would no longer be expected to read or answer work emails, texts or calls between 7 p.m. and 7 a.m., or on weekends. Emergency services, already organized around scheduled shifts, would be exempt.
>
> Councillor Dana Whitfield traces the idea to last year's exit interviews, in which nearly a third of departing employees cited after-hours messages as a reason for leaving, each replacement costing thousands in recruitment. "We've been tacitly rewarding whoever answers at eleven at night, then expressing surprise when they burn out," she argues. Ambition would not be curtailed; anyone may still work late, but nobody could be penalized for waiting until morning.
>
> Marcus Oyelaran, head of the union local representing municipal workers, welcomes the motion while doubting it goes far enough. Removing the expectation of a reply, in his view, leaves the underlying problem untouched. "Members told they needn't answer have found their files reassigned to colleagues who did." Staff who genuinely must remain reachable, he argues, belong on paid standby. "Availability is work."
>
> Priya Nanjiani, an organizational psychologist at Lakeport College who has studied comparable European policies, describes their results as mixed. She accepts that constant connectivity contributes to exhaustion. "But blanket cut-off times can penalize the very employees they're meant to protect, such as a parent who logs off at three to collect the kids and catches up after bedtime." She favours letting each team negotiate its own agreement, reviewed annually.
>
> Gordon Tessier, chair of the Lakeport Chamber of Commerce, raises a different concern. Contractors on city projects often discover problems in the evening, and a permit question left until Monday can halt a job for days. Even so, he stops short of outright opposition, acknowledging that City Hall is stretched thin and admitting that he switches off his own phone on Sundays. "Let each department determine what the people it serves actually need," he suggests.
>
> Whitfield remains unperturbed, dismissing every objection she has heard as a quibble over details.

29. Which pair would favour the same rule-setting approach?

A Whitfield and Nanjiani
B Oyelaran and Nanjiani
C Whitfield and Tessier
D Nanjiani and Tessier

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30. Why does Oyelaran mention reassigned files?

A to warn of contractors' delays
B to show not replying is still penalized
C to support team-by-team agreements
D to prove exit interviews mislead

31. Why does Whitfield cite the exit interviews?

A to claim drive is being stifled
B to suggest new hires come cheap
C to show what moved her
D to support on-call pay

32. What do Nanjiani and Tessier both accept?

A City staff are under strain.
B Council should defeat the motion.
C Contractors need answers in the evening.
D The European results are mixed.

33. Which title best captures the article?

A "Right to Disconnect: Lakeport Staff Win Their Evenings"
B "Right to Disconnect: A Straightforward Rule Divides Lakeport"
C "Right to Disconnect: Why City Hall Can't Log Off"
D "Flexible Parents or Fixed Hours? Lessons From Europe"

The following is a comment by a visitor to the website page. Complete the comment by choosing the best option to fill in each blank.

> I spent twelve years in a municipal planning office before a phone that never stopped buzzing wore me down, so I welcome this motion. Councillor Whitfield has diagnosed the problem precisely: the current culture **(34)** _____. Mr. Oyelaran is also right that anyone the city truly needs in the evening should **(35)** _____. Ms. Nanjiani's worry leaves me cold; parents could still work after bedtime, and everyone else would gain **(36)** _____. As for Mr. Tessier, a permit query is hardly **(37)** _____, and the departments that work scheduled shifts are **(38)** _____ anyway. Pass the motion and refine the details later; perfection should not be the enemy of progress.

Choose the best option for each gap.

34. **A** quietly favours the always available **B** discourages staff from working late **C** leaves contractors stranded for days **D** punishes parents who log off early

35. **A** sit outside the policy **B** bargain over schedules **C** be on the clock **D** pass the work to others

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36. **A** a say in team hours **B** a guilt-free wait until morning **C** extra pay for evening work **D** a shorter working week

37. **A** unusual in construction **B** the fault of civil servants **C** a headache for organized labour **D** a matter of life and death

38. **A** a case apart **B** compensated for waiting **C** free to pick their schedules **D** reassessed every year

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Answer sheet

Write the letter of your answer for each question.

1 _____	2 _____	3 _____	4 _____
5 _____	6 _____	7 _____	8 _____
9 _____	10 _____	11 _____	12 _____
13 _____	14 _____	15 _____	16 _____
17 _____	18 _____	19 _____	20 _____
21 _____	22 _____	23 _____	24 _____
25 _____	26 _____	27 _____	28 _____
29 _____	30 _____	31 _____	32 _____
33 _____	34 _____	35 _____	36 _____
37 _____	38 _____		

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Answer key

Part 1: Repeated Refrigerator Repair Complaint

1 C to ask the store to replace her faulty refrigerator

2 B a salesperson told her it was a good idea.

3 D She had to wait more than a week for a part.

4 A request a new refrigerator from the store

5 C a different part was replaced on each visit.

6 A take her complaint beyond the store.

7 D a year old

8 A losing half a day's pay

9 C a freezer that would not stay cold

10 B another brand, with you paying any extra

11 D the replacement part was on back order

Part 2: Ferry Plans for a Long Weekend on the Island

12 C 6:45 p.m.

13 D $78.00

14 A your trip back is already included

15 B an island shuttle meets every ferry

16 D the senior rate applies that day

17 B Tom is married to Carla's sister.

18 A to sort out everyone's travel plans

19 C leave himself too little time.

Part 3: Pacific Salmon And Their Journey Home

20 A

21 B

22 E

23 C

24 D

25 A

26 C

27 E

28 B

Part 4: Right To Disconnect Debate At City Hall

29 D Nanjiani and Tessier

30 B to show not replying is still penalized

31 C to show what moved her

32 A City staff are under strain.

33 B "Right to Disconnect: A Straightforward Rule Divides Lakeport"

34 A quietly favours the always available

35 C be on the clock

36 B a guilt-free wait until morning

37 D a matter of life and death

38 A a case apart

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Your estimated CLB

Correct answers (of 38)	Estimated level
37–38	CLB 12
35–36	CLB 11
33–34	CLB 10
31–32	CLB 9
28–30	CLB 8
24–27	CLB 7
19–23	CLB 6
15–18	CLB 5
10–14	CLB 4

An estimate: CELPIP converts raw scores with a table for each test form, so the real cut-offs vary a little.

What is your level in all four skills? Create a free account at celpass.com for a free diagnostic with a predicted CLB in Listening, Reading, Writing and Speaking, and AI scoring of your Speaking and Writing.

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